

Doctors, nurses urged to avoid abusive language

By Guardian Reporter

MEDICAL practitioners have been asked to stop abusive language when treating or taking care of patients because doing so, disappoints people going to hospital for medical attention.

According to a statement issued by Irenei Kiria, executive director of an NGO known as Sikika, medical practitioners should at all times apply friendly language

to patients.

It said ineffective communication contributes to loss of time, misunderstanding and strain between medical practitioners and patients. "It's not numbers, buildings, or sales targets that are the ultimate goals, it' is people, patients and their health. Good, bad, or nonexistent communication has an impact on the patients," the statement said.

The NGO appealed to the government to put in place

punitive measures for disciplining medical workers found guilty of abusing patients in both public and private hospitals.

According to the statement, the NGO's reaction followed recent complaints by Morogoro residents who blamed health workers in the region for mistreating them.

It said abusive language is against medical codes of conduct and contrary to the recently launched government health client service charter.